

SREE BALAJI DNETAL COLLEGE AND HOSPITAL  
DEPARTMENT OF ORAL AND MAXILLOFACIAL SURGERY  
PATIENT FEEDBACK FORM

Feedback Date: 22/04/21

Serial Number:

Patient Name: Pharami. P.

Patient Phone Number: 7010609739

Patient Address: 1/86, Nainmpatti Road St., Vellandivalasu, Edappatty, 63710

Treatment Started:  YES /  NO

Treating Doctor: Dr. Arun.

Staff Incharge: Dr. Shanmugapriyan.

Date of Treatment: 18-04-2021

**How do you came to know about Sree Balaji Dental College's Oral Surgery clinics?**

- a. Referred by oral medicine department:
- b. Referred by old patient:
- c. Walked in:
- d. Student referral:
- e. Any other source:

**If treatment not started, the reason:**

- a. Treatment is expensive and patient is not affordable:
- b. Not comfortable with working hours:
- c. Not satisfied with treatment plan:
- d. Not satisfied with treating doctors:
- e. Not satisfied with the college:
- f. Apprehensive towards extractions and surgeries:
- g. Any other reason:

## Please rate our services

1. Quality of Treatment:  
Excellent / Very Good / Good / Fair / Poor
2. Promptness in commencing treatment:  
Excellent / Very Good / Good / Fair / Poor
3. Duration of Treatment:  
Excellent / Very Good / Good / Fair / Poor
4. Review and recall:  
Too many / acceptable
5. Personal care and friendliness from doctors and staff:  
Excellent / Very Good / Good / Fair / Poor
6. Reception waiting time:  
Excellent / Very Good / Good / Fair / Poor
7. Hygiene and sterilization:  
Excellent / Very Good / Good / Fair / Poor
8. Ambience in the department:  
Excellent / Very Good / Good / Fair / Poor
9. Did you know that we use implants of universally accepted standards for your treatment:  
Yes / No
10. Cost of treatment:  
Expensive / Reasonable / Cheap

Would you recommend us to your friends / relatives :  
Yes / No

Any other suggestions: